

TERMS AND CONDITIONS OF SALE AND DELIVERY OF INCUBATOR SYSTEM Vitrolife Inc.

These terms and conditions of sale and delivery of incubator system (the "Terms and Conditions") apply to all agreements between Vitrolife Inc. and a customer (the "Customer") about Vitrolife Inc.'s sale and delivery of EmbryoScope™ **time-lapse incubator** marketed under the trademarks EmbryoScope™, EmbryoScope+™, EmbryoScope Flex, EmbryoScope 8 or **benchtop incubator** marketed under the trademark CulturePro™ (the "Instrument").

1. General

1.1 "Vitrolife" means Vitrolife Inc. 3601 S. Inca, St. Englewood, CO 80110.

1.2 These Terms and Conditions supersede all prior representations, warranties, communications, and agreements regarding the Instrument between Vitrolife and the Customer. Any conditions contrary to the content of these Terms and Conditions such as the Customer's purchase terms or other terms attached to or referred to in the Customer's order, shall be excluded and of no force or effect. In the event of discrepancy between Vitrolife's order confirmation and these Terms and Conditions then the wording in the order confirmation shall take precedence.

1.3 Vitrolife may at any time change these Terms and Conditions with effect for orders confirmed after such change.

1.4 The Customer purchases from Vitrolife the Instrument specified in Vitrolife's order confirmation at the prices stated in the order confirmation. Prices do not include VAT, sales-, import, use-, excise- or other taxes and duties. Terms of payment are 30 days from date of invoice, provided however that Vitrolife may request prepayment in full or in part. In case of late payment, interest shall accrue at a rate of 1% per month commenced.

1.5 Title in the Instrument shall remain vested in Vitrolife until payment has been made in full. If payment is not made in full, Vitrolife – in addition to its other remedies – is entitled to exercise its rights and remedies under the Uniform Commercial Code and other relevant law, including, but not limited to, taking possession of the Instrument. The Customer must insure the Instrument to its full replacement value from the day of receipt of the Instrument.

2. Delivery

2.1 Terms of delivery are CIP (Incoterms 2020) the destination specified in Vitrolife's order confirmation, exclusive however, of freight costs which costs shall be paid by the

Customer. Customs clearance is the Customer's responsibility.

2.2 Upon delivery of the Instrument the Customer shall immediately inspect the Instrument in accordance with Vitrolife's instructions. Any damage to the Instrument shall immediately be reported to the carrier and to Vitrolife. If no report is received by Vitrolife the Instrument shall be considered accepted by the Customer.

3. Installation

3.1 Vitrolife - or a qualified third party prior approved by Vitrolife - will perform on-site installation of of EmbryoScope and EmbryoScope+, EmbryoScope Flex, EmbryoScope 8 and Culture Pro.

3.2 Prior to the installation by Vitrolife the Customer shall complete and return Vitrolife's **checklist** of laboratory requirements and specifications. Thereafter Vitrolife and the Customer shall agree in writing on an installation date which will be minimum 14 days after Vitrolife's receipt of the completed checklist. If the Customer subsequently wants to change the agreed installation date, the Customer shall pay Vitrolife's extra costs resulting from such change. The Customer must ensure that all laboratory requirements and specifications, including suitable IT and internet connections, as specified in the checklist are complied with at the date of installation.

3.3 The Customer must not start using the Instrument until installation has been completed.

4. Delay

4.1 If Vitrolife anticipates that the agreed shipping date will be delayed, Vitrolife shall forthwith notify the Customer thereof stating the reason and, if possible, the estimated shipping date.

4.2 For delays in the shipping date of 3 months or less, the Customer agrees that it may not cancel or terminate the purchase of the Instrument and that Vitrolife is not liable for any costs or damages associated with the delay. If the delay in shipping extends to more than 3

months, the Customer may in writing demand shipping within a final reasonable period of minimum 10 days. If Vitrolife does not ship the Instrument within such final period then the Customer may by notice in writing to Vitrolife cancel the purchase of the Instrument. IN SUCH CASE THE CUSTOMER'S EXCLUSIVE REMEDY AND VITROLIFE'S SOLE OBLIGATION SHALL BE A REFUND OF ANY AMOUNTS PAID BY THE CUSTOMER TO VITROLIFE FOR THE INSTRUMENT.

5. Warranty

5.1 Vitrolife extends the following limited warranty for the Instrument (the "Limited Warranty").

5.2 Vitrolife warrants exclusively to the Customer that for a period of 12 months from date of installation or 13 months from the shipping date, whichever comes first, the Instrument will be free from defects in materials and workmanship subject to the exclusions set forth herein. The Customer shall notify Vitrolife of any defect that occurs during this period immediately after having discovered the defect and in any case not later than 5 days thereafter.

5.3 This Limited Warranty applies only to defects which appear under usual conditions of operation and under proper use and maintenance of the Instrument in accordance with the operating manual. The Limited Warranty does not apply to defects caused by: (i) circumstances arising after the risk of damage to the Instrument has transferred to the Customer such as, but not limited to, ordinary wear and tear or accident; (ii) improper use or operation of the Instrument; (iii) service or maintenance performed by anyone other than Vitrolife authorized personnel; (iv) use in conjunction with Instrument, parts, software or systems not manufactured by, or not approved in writing by Vitrolife. This Limited Warranty shall terminate immediately if, in Vitrolife's sole judgment, maintenance, repair or attempt to repair, replace or modify the Instrument, including without limitation the software installed in the Instrument, is carried out by other than Vitrolife authorized personnel

5.4 Normal user preventative maintenance of the Instrument is the responsibility of the Customer and is excluded from this Limited Warranty.

5.5 If a defect arises which is covered by the Limited Warranty, Vitrolife at its option will either (i) repair the defect at Vitrolife's address in which case the cost of transportation and reinstallation of the Instrument shall be borne by the Customer, or (ii) replace the Instrument with new Instrument corresponding to the Instrument, or (iii) refund the Customer the purchase price. If the Customer wants Vitrolife to repair a defect covered by the Limited Warranty at the place of installation, the Customer shall pay the costs connected with such repair excluding the cost of spare parts and working time spent on the remedy, but including without limitation the travel cost and travel time of Vitrolife's service technician.

5.6 The remedy of a defect through replacement of defective parts shall not extend the warranty period for the Instrument.

5.7 EXCEPT FOR THE EXPRESS LIMITED WARRANTY VITROLIFE HAS PROVIDED ABOVE, THE CUSTOMER TAKES THE INSTRUMENT "AS IS". VITROLIFE MAKES NO OTHER WARRANTY OR REPRESENTATION WITH RESPECT TO THE INSTRUMENT, AND THE CUSTOMER'S REMEDIES UNDER SECTION 5.5 CONSTITUTE VITROLIFE'S SOLE LIABILITY AND THE CUSTOMER'S EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY OR NON-CONFORMING INSTRUMENT. Without prejudice to the generality of the foregoing, Vitrolife expressly disclaims any implied warranty of merchantability or fitness for a particular purpose, or direct or indirect infringement of third party intellectual property rights.

6. Product Liability

6.1 Vitrolife shall not have any obligations to the Customer or any third party, for damage caused by the Instrument unless otherwise provided by mandatory product safety or product liability legislation. Vitrolife's liability under this section is, irrespective of the type, reason and scope of the defect, deficiency or damage limited to five million (5 000 000) USD for each occasion and aggregated liability during one year.

7. Force Majeure

7.1 If the performance of an undertaking of Vitrolife or the Customer is prevented or affected due to circumstances beyond the control of the

prevented party, such as, but not limited to, changes in legislation, labor disputes, military mobilization, government regulations, fire, power failure, earthquake, flood, pandemic acts or threats of terrorism, then this shall constitute a ground for relief of obligations and exemption from sanctions, provided that the prevented party immediately notifies the other party thereof.

8. Limitation of Liability

8.1 NOTWITHSTANDING ANYTHING IN ANY ORDER, PURCHASE ORDER OR DOCUMENT TO THE CONTRARY, VITROLIFE SHALL UNDER NO CIRCUMSTANCES, WHETHER AS A RESULT OF BREACH OF CONTRACT, BREACH OF WARRANTY, TORT, NEGLIGENCE OR OTHERWISE, BE LIABLE TO THE CUSTOMER OR ANY THIRD PARTY FOR ANY DAMAGES OF ANY KIND, INCLUDING (i) LOSS OF PROFIT, LOSS OF REVENUE; (ii) ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE AND SIMILAR DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF USE, LOSS OF DATA, DOWNTIME COSTS OR CLAIMS FROM CUSTOMER'S CUSTOMERS.

8.2 Vitrolife's total liability whether in contract, tort (including negligence), or otherwise shall never exceed an amount corresponding to the amount paid by the Customer for the Instrument.

9. Software and Data

9.1 All rights, title and interest in the software provided with the Instrument belong to the Vitrolife Group.

9.2 Vitrolife grants to the Customer a non-exclusive and non-transferable license to use the software solely on the Instrument supplied by Vitrolife for the agreed time period.

9.3 The Customer undertakes not to copy, modify, reverse engineer, disassemble or decompile all or any part of the software or rent, lease, distribute or sell the software. The Customer shall, however be entitled to make one copy of the software for back-up and recovery purposes for use solely on the Instrument for the agreed time period.

9.4 The Customer undertakes not to install or load any other software on the Instrument except for any updates to the software supplied by Vitrolife or software which has been approved in writing by Vitrolife prior to its installation.

9.5 Nothing in these Terms and Conditions shall be construed as an obligation for Vitrolife to provide to the

Customer updates of the software. Vitrolife may from time to time request that the Customer updates the software with updates supplied by Vitrolife in which case the software update shall be supplied to the Customer at no cost.

9.6 Vitrolife shall be entitled to terminate the license granted under this section 9 if the Customer violates the terms of the license.

9.7 Vitrolife assumes no liability with regard to any loss of data stored by the Customer in the Instrument. **The Customer must at all times secure external back-up of all data stored in the Instrument.**

10. Intellectual Property

10.1 Vitrolife expressly excludes any and all written or verbal, explicit or implied warranties of freedom from direct or indirect infringement of third party intellectual property rights arising from the Customer's use or purchase of the Instrument.

10.2 All logotypes, trademarks or product names set out on the Instrument and any design of the Instrument constitute Vitrolife's intellectual property. Use, reproduction or representation (in whole or in part) of these logotypes, trademarks, product names or the Instrument itself regardless of in what form it occurs, require Vitrolife's prior written acceptance. The Customer undertakes not to remove or alter Vitrolife's labeling of the Instrument.

11. Disputes and Governing Law

11.1 These Terms and Conditions, and any dispute arising out of these Terms and Conditions or out of the Customer's purchase of the Instrument, shall be governed by and construed and interpreted in accordance with the laws of the State of Colorado with disregard to its conflicts of law principles. The United Nations Convention for the International Sale of Goods (CISG) shall not apply

11.2 Any suit, action or other legal proceeding arising out of agreements to which these Terms and Conditions apply shall be brought in the state or federal courts having jurisdiction in Denver, Colorado. Each of Vitrolife and the Customer consents to the exclusive jurisdiction of any such court in any such suit, action or proceeding. Vitrolife may also bring proceedings against the Customer before any competent court having jurisdiction over the Customer.